global report randstad workmonitor Q4 2019.

work-life balance economic and financial outlook for 2020

hr randstad

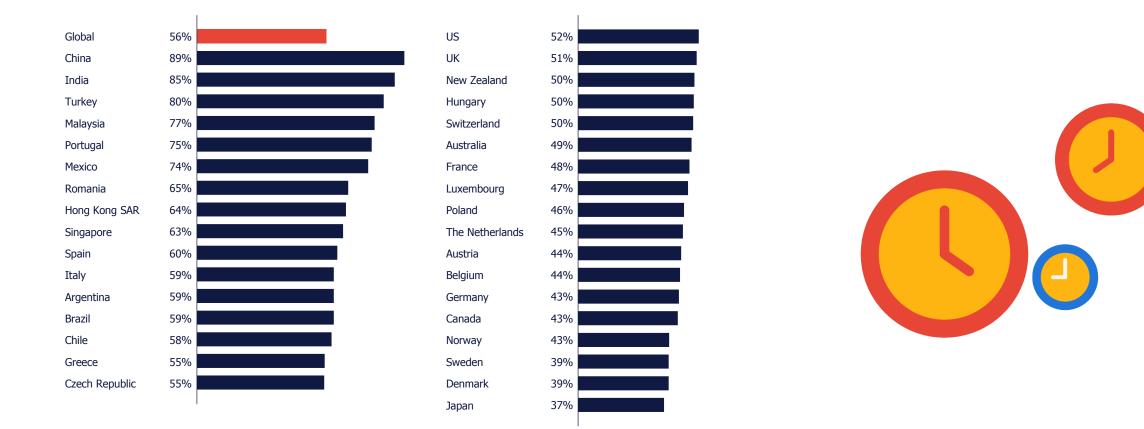
contents.

work-life balance	3
economical and financial outlook	12
mobility index	17
actual job change	28
job change appetite	32
job satisfaction	35
about the randstad workmonitor	38
contact information	41

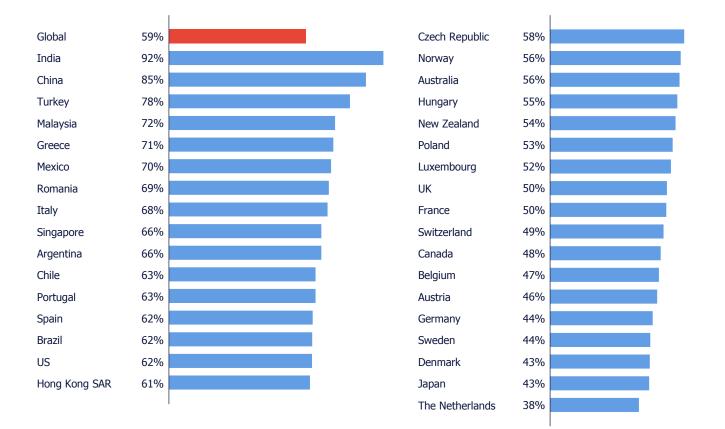
work-life

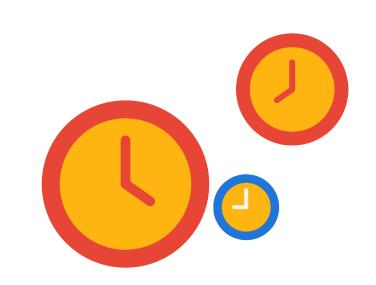


56% say that their employer expects them to be available outside of their regular working hours.



59% claim that they respond immediately to work-related calls, emails and text messages, outside of their regular working hours.



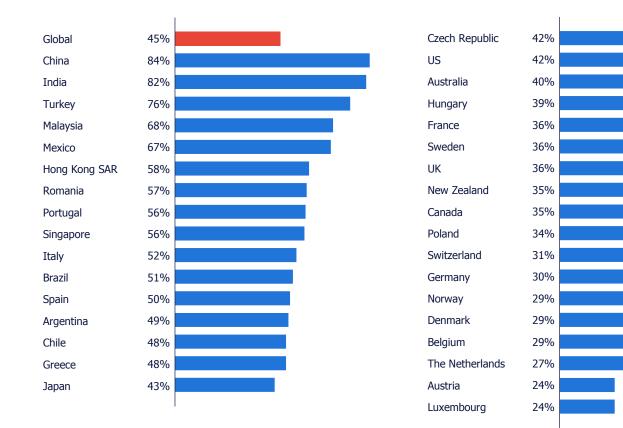


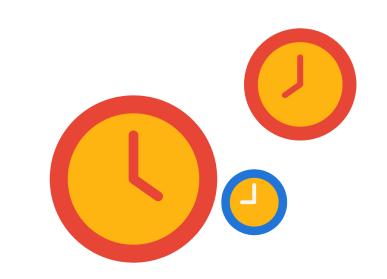
65% claim that they respond to work-related calls, emails and text messages, outside of their regular working hours, at a convenient time.

Global	65%		The Netherlands	64%	
China	89%		US	64%	
India	88%		Spain	64%	
Turkey	82%		New Zealand	63%	
Malaysia	80%		Luxembourg	63%	
Singapore	76%		Switzerland	61%	
Hong Kong SAR	74%		Argentina	61%	
Romania	74%		Germany	60%	
Hungary	74%		Poland	59%	
Portugal	72%		Japan	59%	
Italy	71%		Denmark	57%	
Norway	70%		France	57%	
Mexico	69%		UK	56%	
Greece	69%		Belgium	56%	
Brazil	68%		Sweden	56%	
Austria	67%		Canada	55%	
Australia	65%		Czech Republic	48%	
			Chile	38%	

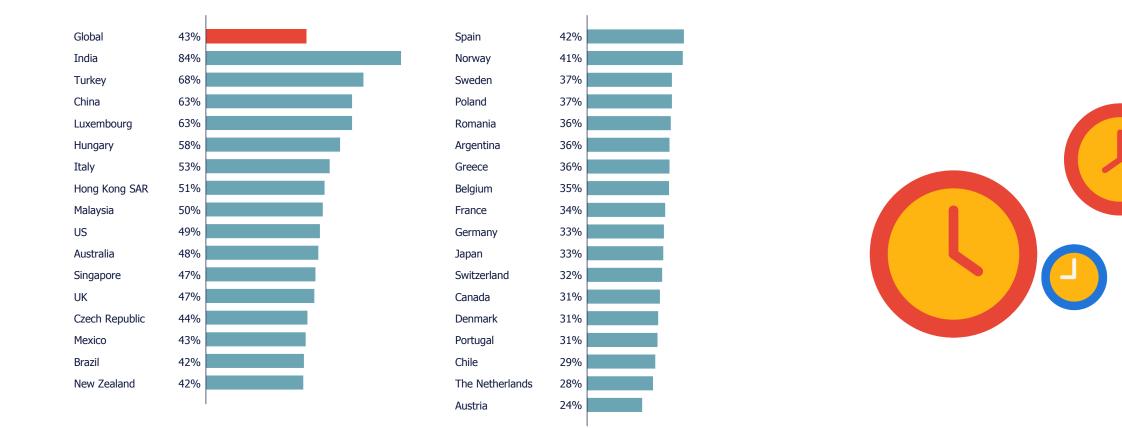


45% say that their employer expects them to be available on phone, email and text messages during the holidays and personal time off.

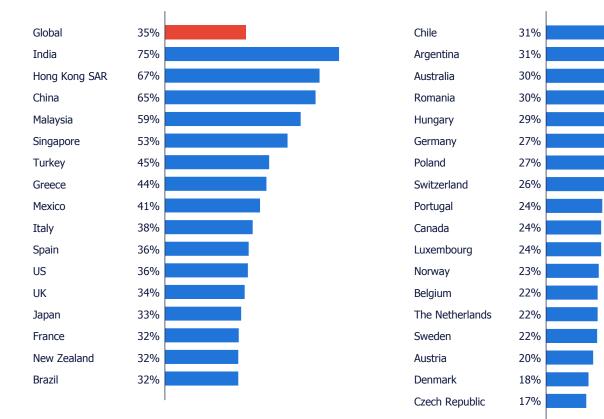


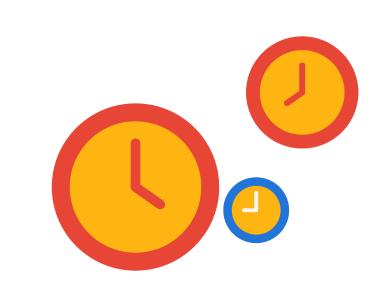


43% choose to handle work-related matters during their holidays, because they like to stay involved/updated.

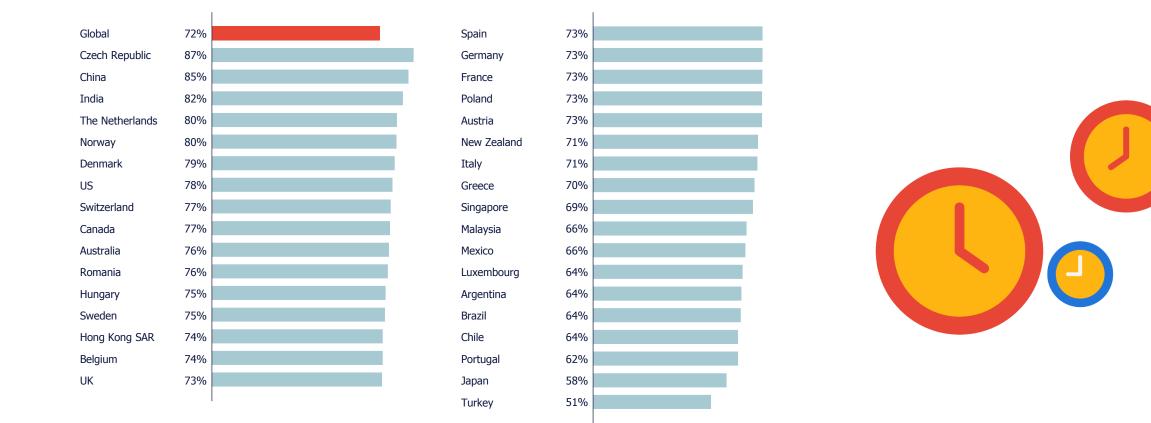


35% feel pressured to respond to work-related calls, emails and text messages, when they are on holiday.

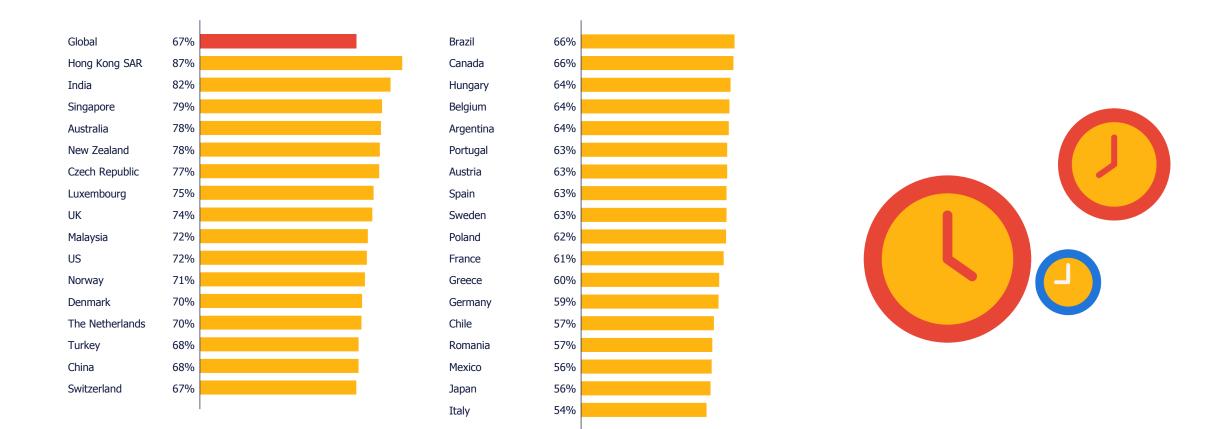




72% agree that when they are on holiday, they are able to let go of work easily.



67% sometimes handle private matters during working hours.

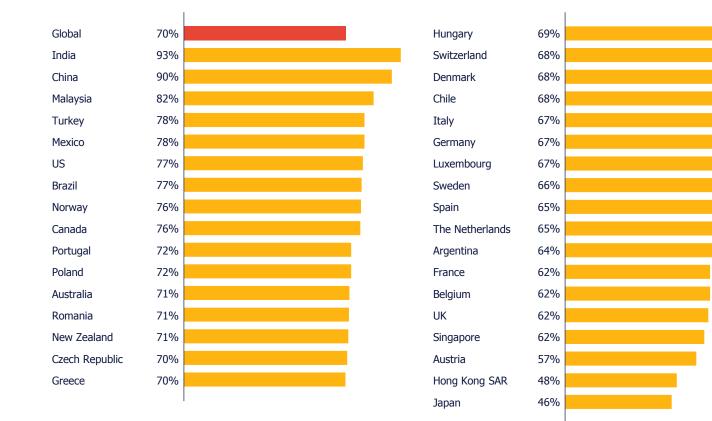


economic and financial



outlook.

70% expect their employer to perform better financially in 2020 than in 2019.





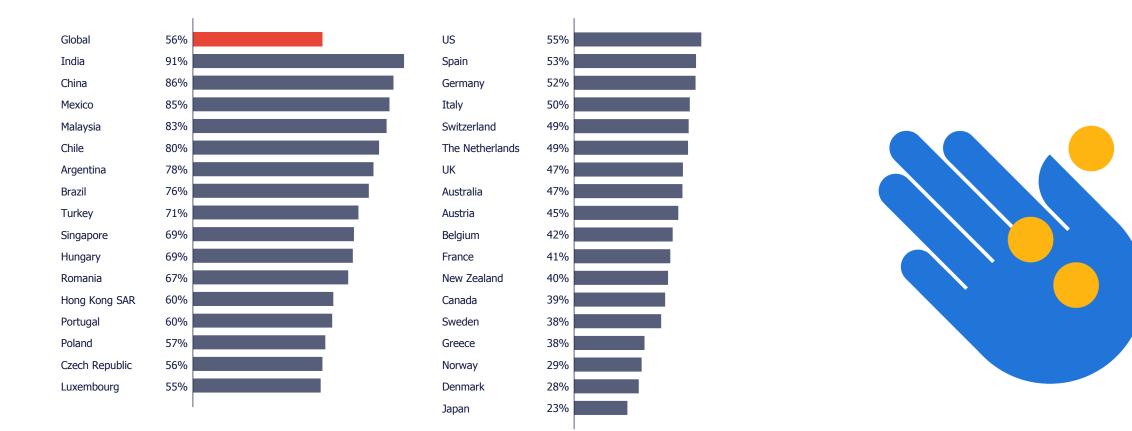
57% expect the economic situation in their country to improve in 2020.

Global	57%	
China	89%	
India	89%	
Luxembourg	71%	
Malaysia	71%	
Norway	66%	
Brazil	65%	
Turkey	64%	
Denmark	62%	
US	61%	
Switzerland	61%	
Canada	60%	
Poland	60%	
Austria	60%	
Hungary	58%	
Singapore	57%	
Australia	57%	

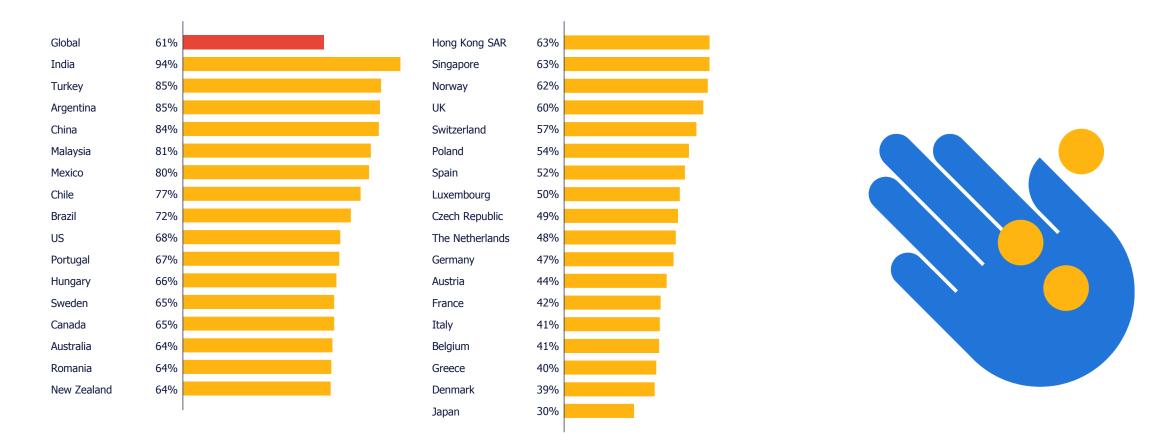
Mexico	57%	
Czech Republic	56%	
Greece	56%	
New Zealand	55%	
Germany	54%	
Argentina	54%	
Sweden	53%	
Portugal	52%	
The Netherlands	52%	
Chile	49%	
France	48%	
UK	47%	
Hong Kong SAR	47%	
Romania	45%	
Belgium	45%	
Italy	44%	
Spain	40%	
Japan	26%	



56% expect to receive a one-time financial reward/bonus at the end of our fiscal year.



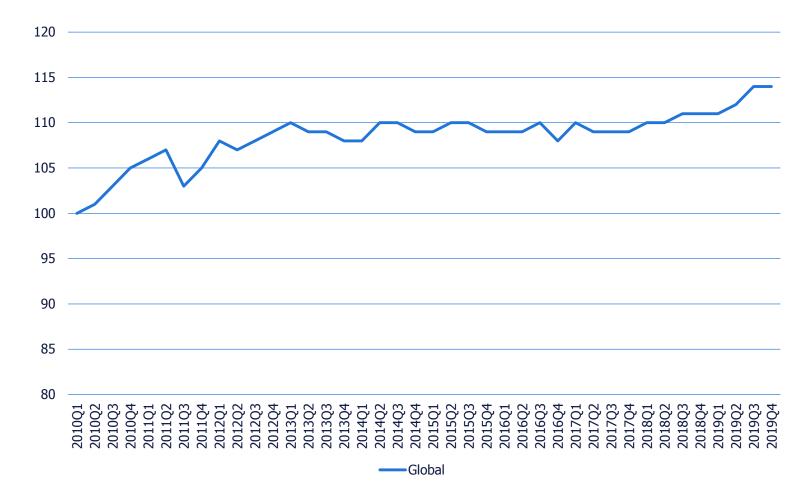
61% expect to receive a pay rise (raise) at the end of this fiscal year.





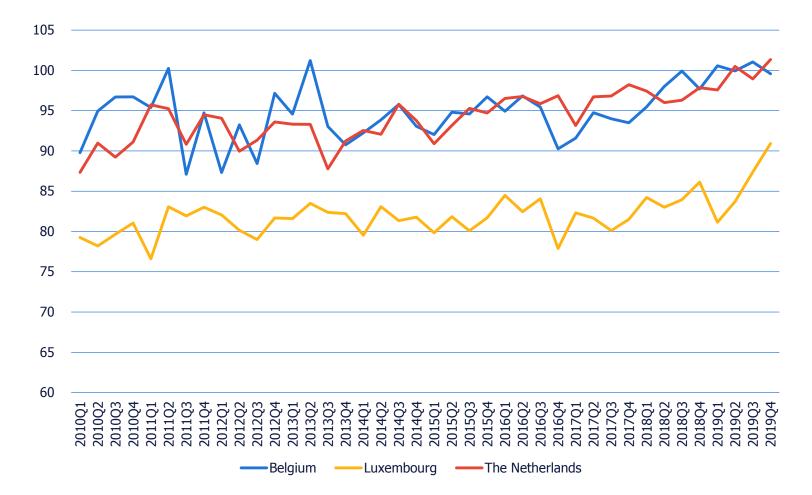
index.

the global mobility index remained flat compared to last quarter.



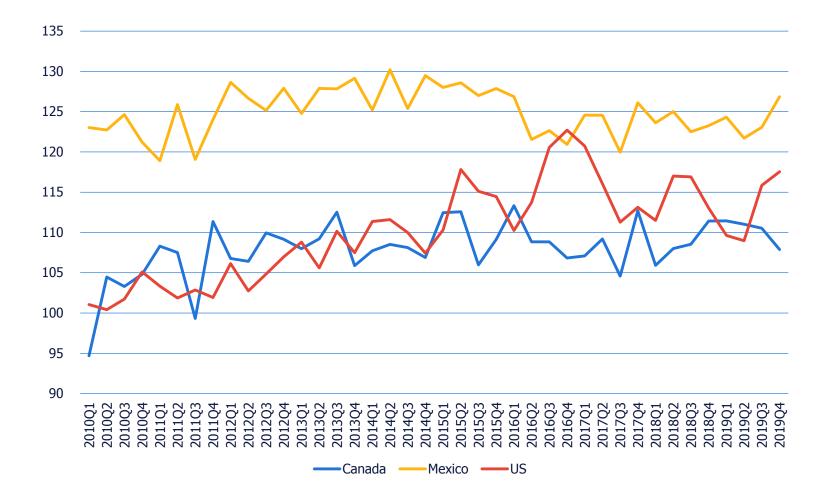
- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?

mobility Luxembourg +4 and Netherlands +2; Belgium -1.



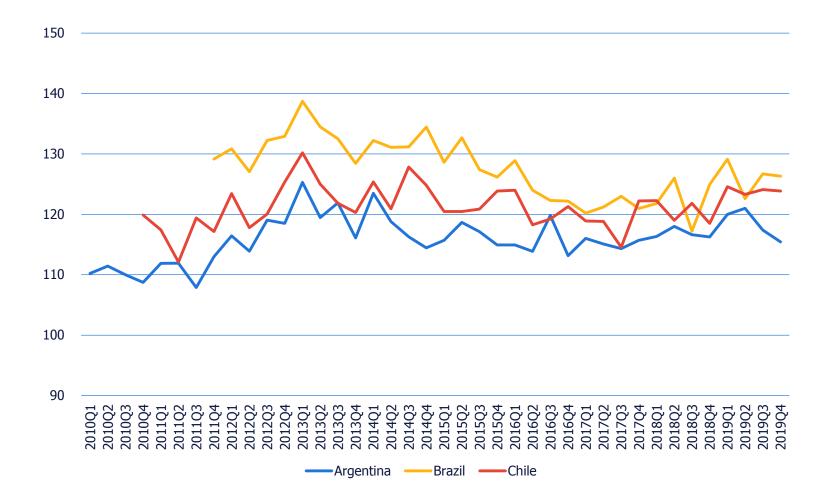
- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?

mobility Mexico +4 and US +2; Canada -3.



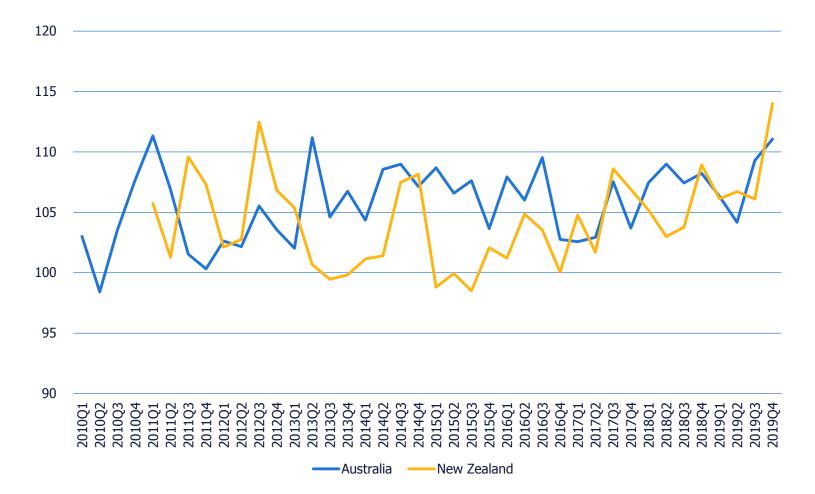
- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?

mobility Argentina -2 and Brazil -1; Chile no shift.



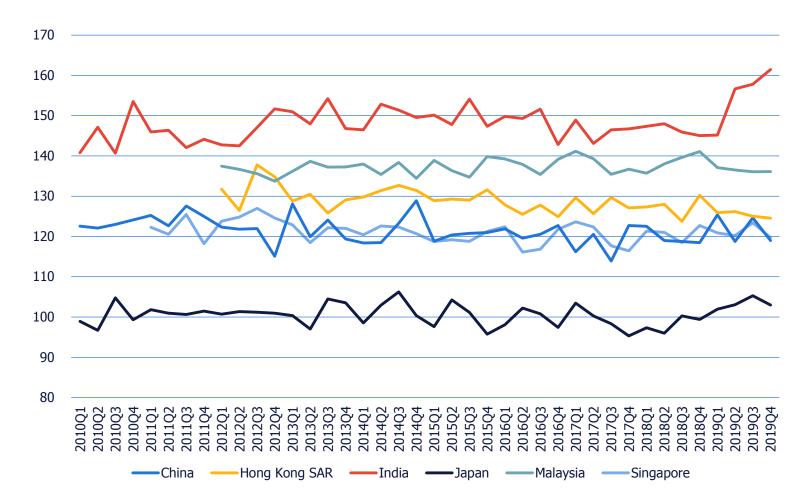
- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?

mobility New Zealand + 8 and Australia +2.



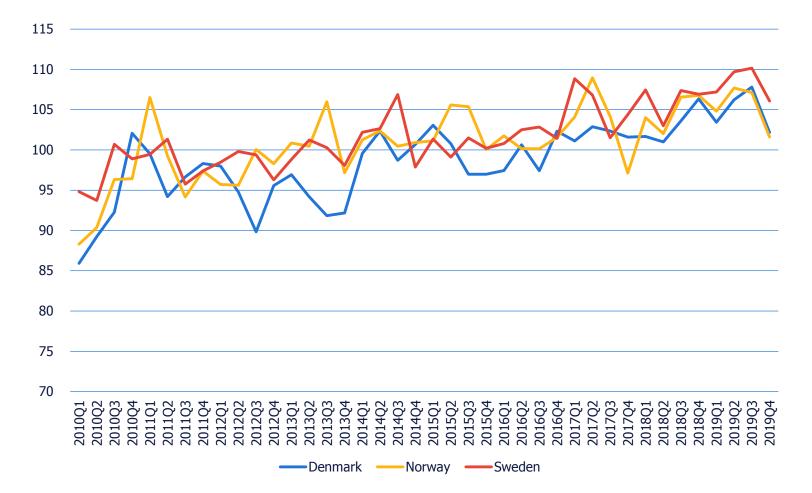
- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?

mobility India +3, Hong Kong SAR and Malaysia no shift; China -6, Singapore -3 and Japan -2.



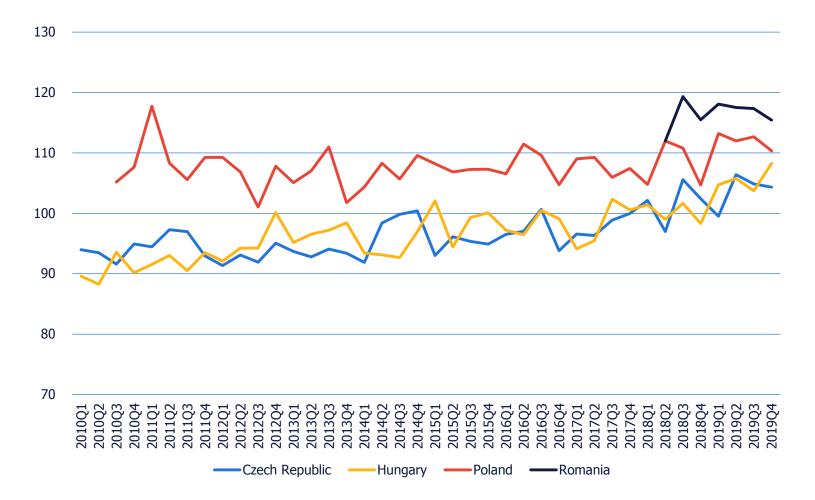
- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?

mobility Denmark -2; Norway -5 and Sweden -4.



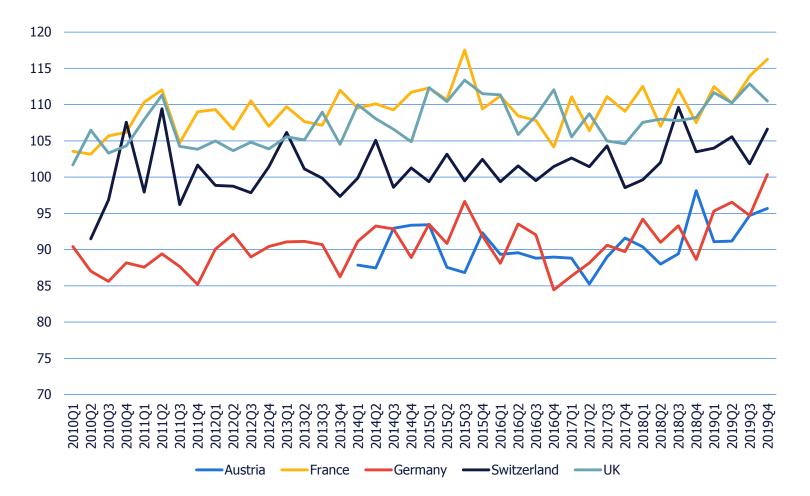
- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?

mobility Hungary +4; Poland -3, Romania -2 and Czech Republic -1.



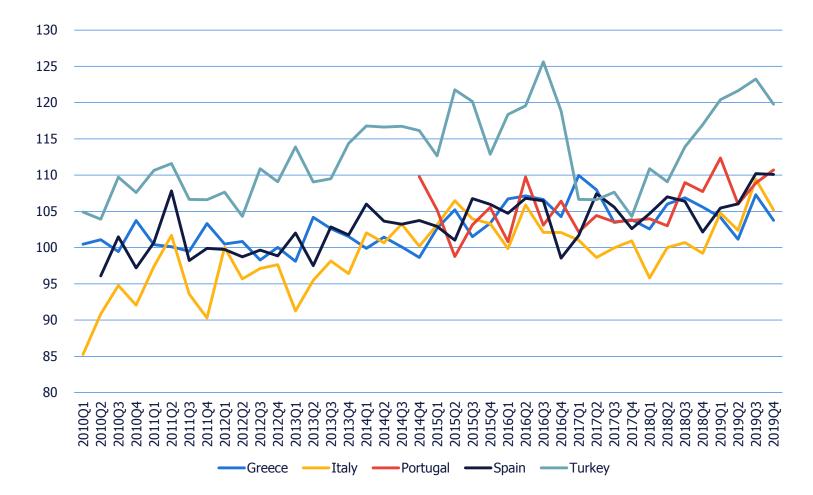
- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?

mobility Germany +5, Switzerland +5, France +2 and Austria +1; UK -3.

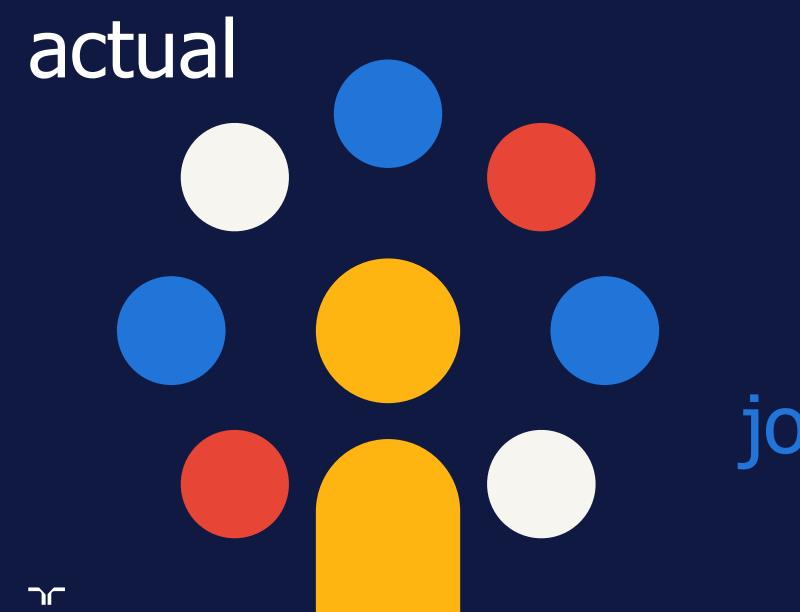


- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?

mobility Portugal +2 and Spain no shift; Italy -4, Greece -3 and Turkey -3.



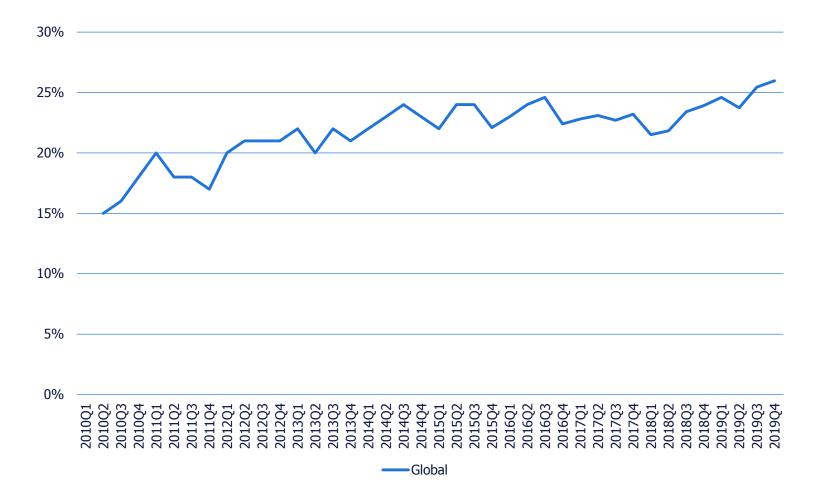
- do you think you will be doing the same or comparable work for a different employer within the next 6 months?
- do you think you will be doing different work for a different employer within the next 6 months?



job change.

© Randstad Workmonitor Q4 – Dec 2019 | 28

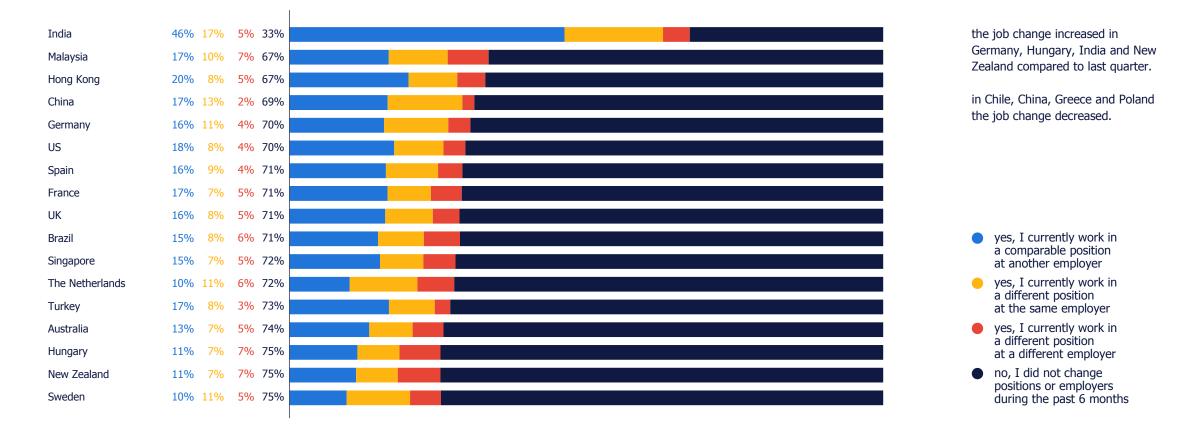
the actual job change shows an upward trend since first quarter of 2018.



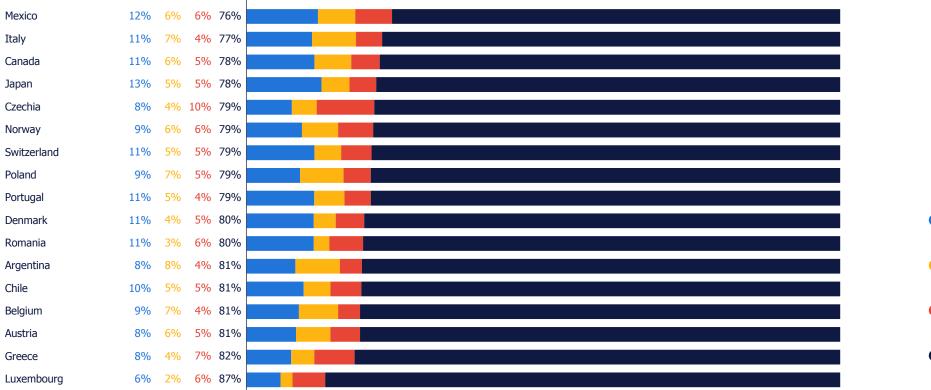
question:

 Have you changed jobs during the past six months? If you have started working in your first job during the past six months, this is not a change of employement/ employer; please fill in 'no'.

actual job change highest in India; lowest in Luxembourg.



actual job change.



- yes, I currently work in a comparable position at another employer
- yes, I currently work in a different position at the same employer
- yes, I currently work in a different position at a different employer
- no, I did not change positions or employers during the past 6 months



change appetite.

job change appetite highest in India; lowest in Turkey.

1

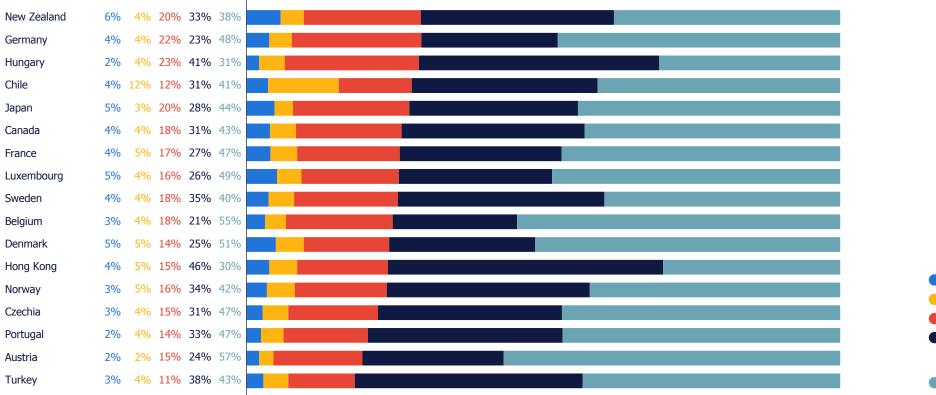
To die	270/ 140/ 100/ 200/ 200/	
India	27% 14% 19% 20% 20%	
Malaysia	7% 10% 22% 42% 20%	
Poland	2% 10% 25% 34% 30%	
Singapore	6% 4% 24% 37% 2 9%	
UK	3% 4% 28% 29% 37%	
US	6% 6% 22% 28% 39%	
Australia	6% 4% 23% 27% 41%	
Italy	3% 7% 21% 30% 38%	
China	5% 10% 16% 36% 33%	
The Netherlands	3% 6% 22% 24% 45%	
Argentina	6% 8% 17% 34% 35%	
Switzerland	5% 5% 21% 26% 44%	
Mexico	5% 9% 16% 38% 31%	
Spain	5% 8% 17% 26% 44%	
Romania	4% 6% 21% 30% 40%	
Greece	3% 7% 20% 30% 40%	
Brazil	5% 14% 11% 33% 38%	

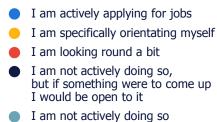
job change appetite increased in Belgium, India, Luxembourg, Mexico and Spain compared to last quarter.

In Canada, China and Sweden, the job change appetite decreased.

- I am actively applying for jobs
 I am specifically orientating myself
 I am looking round a bit
 I am not actively doing so, but if something were to come up
- I would be open to it I am not actively doing so

job change appetite.



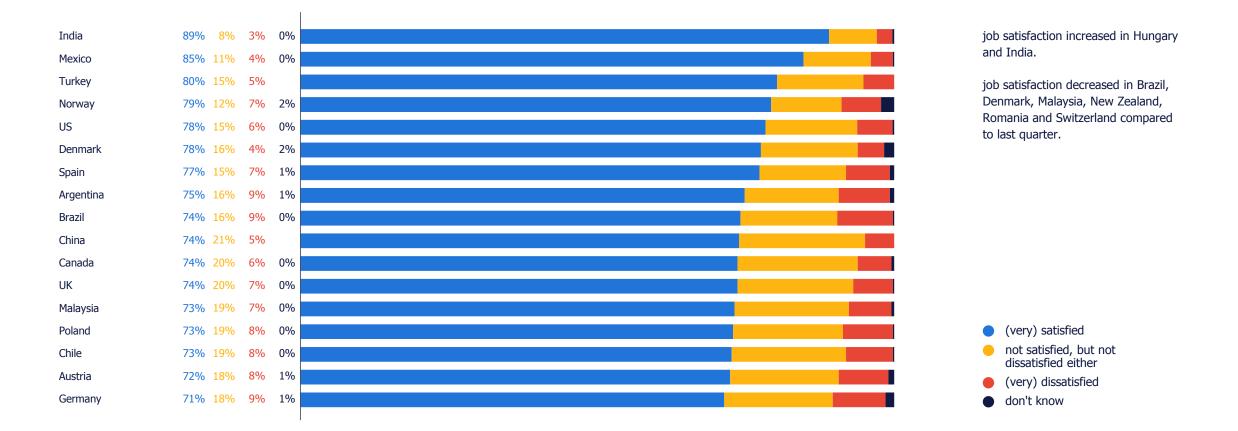




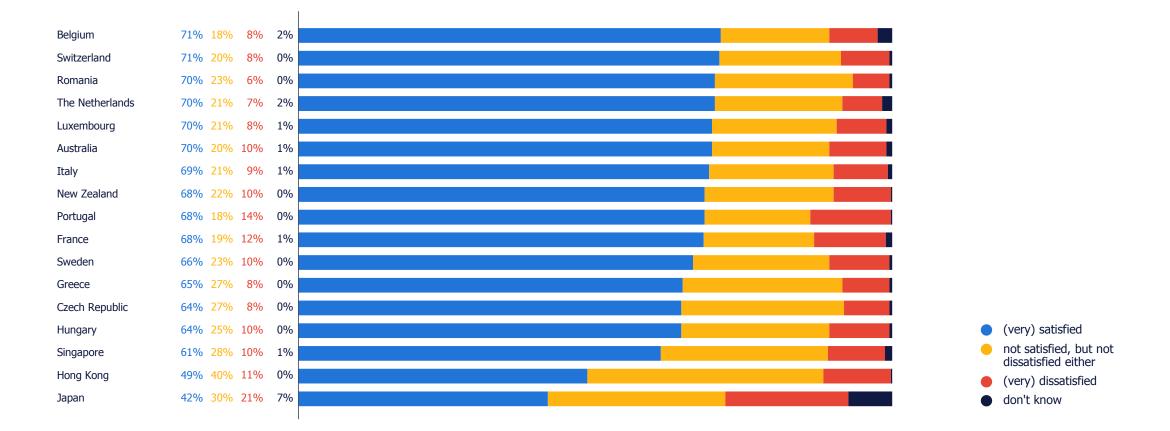
satisfaction.

© Randstad Workmonitor Q4 – Dec 2019 | 35

job satisfaction highest in India; lowest in Japan.



job satisfaction.





© Randstad Workmonitor Q4 – Dec 2019 | 38

about the randstad workmonitor.

- The Randstad Workmonitor was launched in the Netherlands in 2003, and now covers 34 markets around the world. The study encompasses Europe, Asia Pacific and the Americas. The Randstad Workmonitor is published four times a year, making both local and global trends in mobility visible over time.
- The Workmonitor's Mobility Index, which tracks employee confidence and captures the likelihood of an employee changing jobs within the next 6 months, provides a comprehensive understanding of sentiments and trends in the job market.

Besides mobility, the survey addresses employee satisfaction and personal motivation as well as a rotating set of themed questions.

about the randstad workmonitor.

- The study is conducted online among employees aged 18-65, working a minimum of 24 hours a week in a paid job (not self-employed). Minimum sample size is 400 interviews per country. The Dynata panel is used for sampling purposes.
- The fourth survey of 2019 was conducted from 22 October until 6 November 2019 in the following markets:

Argentina	Denmark	Luxembourg	Spain
Australia	France	Malaysia	Sweden
Austria	Germany	Mexico	Switzerland
Belgium	Greece	New Zealand	The Netherlands
Brazil	Hong Kong SAR	Norway	Turkey
Canada	Hungary	Poland	UK
Chile	India	Portugal	US
China	Italy	Romania	
Czech Republic	Japan	Singapore	

contact information.



ה randstad

randstad global marketing & communications corporate.communications@randstad.com +31 20 569 5623

media enquiries
maarten hagg
maarten.hagg@randstadgroep.nl
+31 20 569 1732

research max wright max.wright@randstad.com +31 6 1229 7221

randstad

human forward.

